

BARENZ (NSW) PTY LTD, ACN:613 529 516
PRIVACY POLICY

At all times we will endeavour to protect your personal information.

This Privacy Policy contains information on how we collect, use, disclose, store and deal with your personal information.

If you need any further information pertaining to a privacy matter, you should contact us at:

Street Address
Shop 2 130 Argyle Street CAMDEN NSW 2570
Postal Address
PO Box 1005 CAMDEN NSW 2570
Telephone: (02) 4655 2400
Email: functions@barez.com.au

Why do we collect your personal information?

We collect your personal information for the following purposes:-

- Table reservations and function bookings
- Mailing list subscriptions
- Marketing and customer experience improvements

We may also use this information for other reasonably expected purposes directly related to the main purpose of collection, including:-

- processing and delivery of your orders;
- generating invoices and receipts;
- performing credit checks and credit reporting;
- supplying and issuing password and log-in information;
- maintaining and managing your account;
- debt recovery actions;
- dealing with your enquiries and customer service purposes;
- market analysis and product analysis and development;
- marketing other products and services to you;
- staff training;
- and for any other reasonably expected purpose.

For all other uses or disclosure, we will obtain your consent.

If you do not provide all or part of the information requested, the consequences of this may be that:-

- we will not adequately be able to carry out our services to you.
- we may not be able to carry out our services to you at all.

What personal information do we need to collect from you?

We may collect information including your name, address, contact phone, birth date and e-mail details. We will also collect information specific to your table reservation or function booking.

How do we collect it?

We will collect personal information only by lawful and fair means and not in an unreasonable or intrusive way. This may be by way of online forms, emails or via telephone request.

We will only collect personal information about an individual, where it is reasonable and practicable for us to do so, from that individual only.

If we collect personal information about you from someone else, we will take reasonable steps to ensure that you are aware or have been made aware of the matters listed above (except to the extent that making you aware of these matters would pose a serious threat to the life or health of any individual).

We may pass your personal information to other organisations

In the course of providing our services to you, we may disclose your personal information to other persons or organisations including:-

- debt recovery agencies;
- IT service providers and contractors;
- your representatives or legal advisors;
- our representatives, legal advisors or other professional advisors;
- law enforcement or government bodies.

Anti-spam policy

We will never rent or sell your personal information, including your email address.

Opting out of receiving marketing material

If you don't want to receive newsletters, marketing promotions and offers, you can opt out by contacting us at: functions@barez.com.au

We will still need to send you essential information, such as invoices and accounts.

Updating your personal information

We take all efforts to ensure that the information we hold about you is accurate, complete and up-to-date. Largely we rely on you for the accuracy and completeness of the personal information you provide to us. You will need to let us know of any changes to your personal information so that we can update our records and ensure

our records are accurate. You can update your personal information by emailing us your updated details at: functions@barez.com.au

Secure storage of your personal information

Keeping your personal information secure is a high priority. We take all reasonable steps to protect your personal information from misuse and loss and from unauthorised access, modification or disclosure.

If your information is no longer needed, we take all reasonable steps to destroy or permanently de-identify your personal information.

Our contact details

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You are able to request your personal information, the purposes for which it is held, how it was collected, how it is held, used and disclosed by submitting a request in writing to:-

functions@barez.com.au

If you feel your privacy rights have been breached, you can submit a complaint to us at:-

functions@barez.com.au